

Privacy Policy for The Van Man

10.1.24

Welcome to The Van Man! Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you use our vehicle-sharing platform.

1. Information We Collect

We collect the following types of information to provide and improve our services:

a. Personal Information

- Name, address, email, phone number.
- Driver's license and identification details for verification.
- Payment details (processed securely through third-party payment processors).

b. Usage Information

- Vehicle reservation and usage history.
- Communication and support requests.

c. Device Information

- IP address, browser type, and device identifiers.
- Location data when accessing our services, with user consent.

2. How We Use Your Information

We use your information to:

- Facilitate vehicle reservations and usage.
- Verify identity and eligibility to use our platform.
- Process payments and issue refunds.
- Improve user experience and platform functionality.
- Communicate updates, offers, and service-related messages.
- Ensure safety, security, and compliance with legal requirements.

3. Sharing Your Information

We do not sell your personal information. We may share your data in the following circumstances:

- Service Providers: To payment processors, identity verification services, and support tools.
- Legal Requirements: To comply with laws, regulations, or legal proceedings.
- Business Transfers: In case of a merger, sale, or restructuring of The Van Man.

4. Data Security

We implement security measures to protect your information, including encryption, secure storage, and access controls. However, no system is completely secure, and we cannot guarantee the absolute security of your data.

5. Your Choices

You have control over your information:

- Access and Correction: Update or request access to your personal data.
- Marketing Preferences: Opt-out of promotional communications.
- Account Deletion: Delete your account and associated data, subject to legal obligations.

6. Cookies and Tracking

We use cookies and similar technologies to:

- Analyze platform performance.
- Enhance user experience.

You can manage cookies through your browser settings.

7. Children's Privacy

Our platform is not intended for individuals under 18. We do not knowingly collect information from minors.

8. International Users

If you access The Van Man from outside the United States, your data may be transferred and processed in the U.S. By using our services, you consent to this transfer.

9. Updates to This Policy

We may update this policy periodically. We will notify users of significant changes through our platform or email.

10. Contact Us

If you have questions or concerns about this Privacy Policy, contact us at:

vanman@thevanman1.com

23999 W. 10 Mile Road
Southfield, MI 48033

The Van Man takes your privacy seriously and is committed to safeguarding your data.