

Accessibility Statement for The Van Man

Last revised 10.1.2024

At The Van Man, we are committed to ensuring our vehicle-sharing platform is accessible to everyone, including individuals with disabilities. Our goal is to provide an inclusive, user-friendly experience for all customers.

Our Commitment

We strive to adhere to the best practices for digital accessibility and meet the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards. We continuously assess and improve our platform to enhance accessibility.

Accessibility Features

- Website Design: Clear navigation, readable fonts, and high-contrast color schemes for better visibility.
- Screen Reader Compatibility: Our website and app are designed to be compatible with screen readers and other assistive technologies.
- Keyboard Navigation: Full functionality is accessible using a keyboard without requiring a mouse.
- Captions and Descriptions: Visual content is supplemented with captions and descriptive text to assist users with visual or auditory impairments.
- Accessible Forms: All forms include clear labels, instructions, and error messages.

Vehicles and Services

- Assistance Requests: Users can request additional assistance or accommodations by contacting us directly.

Continuous Improvement

We are continually working to improve accessibility on our platform. Feedback from users plays a crucial role in identifying areas for improvement.

Third-Party Content

Some third-party content, links, or services accessed through our platform may not fully conform to accessibility standards. We encourage users to reach out if they encounter challenges with external services.

Feedback and Assistance

We value your input and are here to help. If you experience any difficulty accessing our platform or services, please let us know.

Contact Us

vanman@thevanman1.com

23999 W. 10 Mile Road
Southfield, MI 48033

Accessibility Compliance Team

Our team regularly reviews and updates accessibility features. If you have suggestions or specific needs, please reach out to collaborate with us on making *The Van Man* even more inclusive.

Legal Compliance

This statement aligns with the Americans with Disabilities Act (ADA) and other relevant accessibility laws.

The Van Man is dedicated to providing a seamless and accessible experience for all users. We appreciate your support and patience as we continue to enhance accessibility on our platform.