Ratings and reviews: Last 365 days

4.91 ★ overall ratings

Ratings (340)

5 stars	789	%
4 stars	49	6
3 stars	19	6
2 stars	09	6
1 star	09	6
Not rated	169	%

Reviews (343)



Chrysler Town & Country 2016



Dodge Grand Caravan 2016





Ray November 28, 2024

Chrysler Town & Country 2016





Joseph November 21, 2024

Jeep Compass 2015

Great host and great communicator. Very accommodating. I will definitely do business with this host again

Your response

Thank you Joseph. It's our pleasure being your host.





Ray November 13, 2024

Chrysler Town & Country 2016





Floyd November 10, 2024







Leroy November 17, 2024

Chrysler Town & Country 2016

Good host

Your response

Thank you Leroy. We appreciate your support.





Dawn November 15, 2024

Chrysler Town & Country 2015

Art is the best host ever! If I could rate 10 stars, I would! Very professional, courteous and respectful of other people's time! I would recommend him to anyone!

Your response

Thank you so much Dawn. You are an amazing guest and I look forward to providing services for you.



The best host that I've had on Turo very kind, patient and super nice definitely going to rent from only him from now on

Your response

Thank you so much Toia. I enjoyed being your host.





antionette November 9, 2024

Dodge Grand Caravan 2016

Great

Your response

Thank you Antionette. We look forward to hosting your next trip.





Quinton November 6, 2024

Dodge Grand Caravan 2019





BobbishApt November 6, 2024

Chrysler Town & Country 2015

Easy pickup and great communication.

Will rent again from Artis.

Excellent host.

Your response

Thank you BobbishApt. We look forward to hosting your next trip.





LaRon November 3, 2024

Chrysler Town & Country 2016

Most definitely a Great vehicle Fit me and my family of 6 in Comfortably and great trunk space, most definitely would book this vehicle again

Your response

Thank you LaRon. I am happy to read that our vehicle was great for your family's needs. We look forward to your return.





fatou November 3, 2024

Kia Sorento 2017



Dodge Grand Caravan 2016

Great car, great service, great time. One thing though is the rear view mirror is actually a camera, So it took some time getting use to it. Would have loved to have the option to turn it on and off. But other than that, everything was fine.

Your response

Thank you Dwaine. Yes, the van has many features designed for safety. I am glad that your overall experience was excellent.





Ross November 1, 2024

Dodge Grand Caravan 2019





Kaseem October 31, 2024



Devonte October 20, 2024

Dodge Grand Caravan 2019

Every thing was good

Owner was nice as well will book again hopefully

Your response

Thank you Devonte. We look forward to hosting your next trip.





Ivanna October 18, 2024

Chrysler Town & Country 2016

Runs good very good transportation and I have rent from him lots of time and will rent again

Your response

Thank you Ivanna. It's always a pleasure being your host.





tezzy October 18, 2024

Dodge Grand Caravan 2019





Jerrica October 15, 2024

Chrysler Town & Country 2016

This host was easy to reach and talk to. I would give 5 stars but we experienced some technical difficulties with the vehicle.

Your response

Thank you Jerrica. We are sorry that you experienced some difficulties. Our vehicles have a lot of features and sometimes guests turn them off.





Kaire October 8, 2024

Chrysler Town & Country 2014

The van was perfect for our family trip to cedar point. Very comfortable. The host was great. Very nice and friendly and great communication

Your response

Thank you Kaire. We are happy to read how great your experience was. Please book your next trip with us.





Vincent October 12, 2024





Anysa September 30, 2024

Chrysler Town & Country 2016

We enjoyed our rental experience very much! We had to cancel with our then rental company due to some issues on their end and that had caused quite the problem. A friend recommended Turo and after looking into it I was nervous, but after finding Artis with his great rating and reviews, I decided to go for it. He had exactly what we needed for the time we needed it and the booking was made very last minute, as in the day before. The car drove well, fit all 7 of us and our luggage comfortably. We even asked to extend our trip a day and he accepted. Will definitely be booking again if the need arise!

Your response

Thank you Anysa. It was our pleasure to host your family's trip. It is happy to read that our maintenance staff is providing great service as well. Please keep us in mind for your next trip.





chmarrea September 27, 2024

Chrysler Town & Country 2016

Great experience, most definitely plan on booking with him again.

Your response

Thank you Chmarrea. We look forward to hosting your next trip.





Michell September 25, 2024

Dodge Grand Caravan 2019

Art was on point with communication and correcting any issues I had while renting. I will most definitely be a future customer.

Your response

Thank you Michell. We make sure to be available for our guests to ensure a worry free experience. We welcome your return.





LuQanna September 24, 2024

Kia Sorento 2015

Thank you so much for being of service to me my guy

Your response

Thank you LuQanna. We look forward to your return.





Kim September 22, 2024





Asia September 24, 2024

Kia Sorento 2017

Nice car, smooth ride, very nice host

Your response

Thank you Asia. We welcome your return.





Michael September 18, 2024

Chrysler Town & Country 2015

The booking was great!

Your response

Thank you Michael. We appreciate your support.





akilah September 3, 2024

Dodge Grand Caravan 2016





Brandyn September 2, 2024

Dodge Grand Caravan 2019

The car drove great! It was clean and spacious. Mr. Artis was very nice, friendly, and a quick responder. I would definitely book with him again!

Your response

Thank you Ms. Brandyn. We look forward to your return.





Joseph August 25, 2024

Dodge Grand Caravan 2016

Great communication from pickup to return. Also went out of his way for us..Would rent again.

Your response

Thank you Joseph. We appreciate hosting your trip and look forward for your next trip with us.





Michelle August 23, 2024





LaNise August 20, 2024

Dodge Grand Caravan 2016

Easy pickup process. Friendly and professional host. Van drove great. Would definitely recommend.

Your response

Thank you for your recommendation LaNise. It was our pleasure hosting your trip.





Tricia August 18, 2024

Chrysler Town & Country 2014

Everything went very smooth!! Great vehicle and great communication!!

Your response

Thank you Tricia for allowing us to host your trip.





Nai August 19, 2024

Kia Sorento 2019



Kia Sorento 2017

My family had a road trip planned and the day we were supposed to leave, the A/C in my truck went out. My wife refused to drive 8 hours with no air. We got lucky and came across Artis's 2017 Kia Sorrento. This was SUPER last minute, but Art came through in the clutch. Very clean, easy to pick up and drop off and Ice Cold air. Glad we were able to find him on super short notice. Hopefully we won't need him again, but in the clutch he came through

Your response

Thank you Philip. We are happy to have assisted in your families road trip success in spite of your personal vehicle issues. Thank you for your trust in our vehicles.





Manoj August 11, 2024

Kia Sorento 2019





darlene August 12, 2024





Molli August 11, 2024

Chrysler Town & Country 2013

I couldn't have had a better host!!! They were extremely polite and accommodating throughout the whole trip. The vehicle was exactly as described, ran well, and was great on gas. Thank you for making my first trip through Turo an awesome experience.

Your response

Thank you Molli for being a great guest. Welcome to Turo. We are happy that your 1st experience with Turo was with us and all went exactly to plan. We look forward to hosting your next trip.





Ed August 11, 2024

Kia Sorento 2015

Artis was a responsive communicator who gave easy to follow directions. I would love to use his services again in the future! Everything was as advertised or better.

Your response

Thank you Ed. We look forward to hosting your next trip.





Donald August 9, 2024





Jonathan August 10, 2024

Dodge Grand Caravan 2019

The 2019 Dodge Caravan was a good vehicle for me and my family. I will be using this vehicle for my future trips. The communication was great and pickup and drop was very simple.

Your response

Thank you Jonathan. We are always happy to receive great reviews. Thank you for being a great guest.





Kaitlyn August 9, 2024

Chrysler Town & Country 2013

I highly recommend Artis for your rentals! He is quick to respond, very accommodating, and has lots of reliable vehicles! You won't find a better price for the quality of cars he provides, and he is super nice and professional! The van was very spacious, and reliable.. and we will be sure to book with him again in the future!

Your response

Thank you Kaitlyn for your review and recommendation. We strive to accommodate our guests with a top rated experience.



Kia Sorento 2017

Artis made the trip super easy and the car was in great shape. The tirp couldn't have gone better.

Your response

Thank you Jackson. I am happy to read that your trip was excellent. We look forward to hosting your next trip.





Nadine July 30, 2024

Chrysler Town & Country 2014

Even though the van was 10 years old it was good for a one day trip. The pick up process was great

Your response

Thank you Nadine. We strive to maintain dependable and reliable vehicles at affordable prices. We understand that newer cars demand higher price points for both host and guests. We set high standards as it relates to the maintenance of our vehicles, to ensure affordability as well as reliability.



Kia Sorento 2019

The Kia is a great car to travel in we thank you for giving us the pleasure of taking our trip and one of your best vehicles we had a great time and we enjoyed the ride thank you very much and we will shop with you again

Your response

Thank you Deaigo. We are happy to read that you had a great trip. We look forward to your return.





Phillip July 24, 2024

Chrysler Town & Country 2014

I RENTED THE TOWN & COUNTRY TO GO ON A LITTLE TRIP WITH MY FAMILY IT HAD A TV FOR MY GRANDS AND I HAD MOVIES FOR THEM TO WATCH IT WAS VERY CLEAN & HAD PLENTY OF ROOM ALSO EASY ON THE GAS THE HOST WAS VERY POLITE AND PROFESSIONAL THANKYOU SO MUCH WILL BE RENTING AGAIN.

Your response

Thank you Phillip. We are happy to know that you and your grandchildren enjoyed the van. We welcome your return.



family trip to sandusky ohio (great wold lodge)

car drove great, good on gas, and had enough enough space for the kids

thank you again artis

Your response

Thank you Toyia. Great Wolf Lodge is one of our guest's favorite destinations. We are more than happy to provide a vehicle that met or exceeded your expectations.





Kayla July 1, 2024

Kia Sorento 2015

Only host I use on Turo, never had any bad experiences as far as communication and vehicles it's always outstanding.

Your response

Thank you Kayla. We are always happy to offer host support to all of our guests. We strive to make our guests experiences with us, worry-free.



Rental was smooth sailing we got little nervous bc the thermostat started to move but it stayed where it should. The car rode smooth no issues at all the gas mileage was ok we stopped one time going to refill up and same coming back. Very room inside clean .. so I would recommend this service to anyone or his company any time. Just make sure you keep up with mileage unlike I didn't lol but all went very well

Thank you for providing this service I would recommend

Your response

Thank you Colette. I am glad to read of your trip. We look forward to your return.





Gregory June 30, 2024

Chrysler Town & Country 2015

Very nice van and very professional host!

Your response

Thank you Gregory. Please consider us for all of your travel teams' transportation.



harold June 25, 2024

Kia Sorento 2019

Art is a consumate pro! Great car, easy rental. A++

Your response

Thank you Harold, We look forward to your return.





darlene June 24, 2024

Chrysler Town & Country 2016

Great host i will do it again

Your response

Thank you Darlene for being a great guest.





Michael June 24, 2024

Kia Sorento 2019



Dodge Grand Caravan 2019

Had a Nice drive on my road trip.

Car was kept clean, pickup location and the process was good.

Artis was supportive to answer all my questions with Patience.

Your response

Thank you Madhu. We are happy to read that all went well on your trip. Looking forward to your return.





L June 22, 2024

Chrysler Town & Country 2014

Everything was great! It was super easy to return and pick up. Artis was an excellent host. He was extremely responsive to all my questions and concerns! I even had to extend my rental and he took care of it without issue! I recommend!

Your response

Thank you L. It's great to read that all was great with your experience with us. We appreciate you being our guest.





Felicia June 19, 2024

Dodge Grand Caravan 2019

This is my second time renting this van and it was wonderful. Everything was clean and worked well. Great experience.

Your response

Thank you again Felicia. We strive to treat all of our guests as VIP's. Having you as a returning guest is our reward. You are always a welcomed guest.





Robert June 9, 2024

Dodge Grand Caravan 2016

Art made sure his clients were taken care of. We had a different vehicle that was starting to have a slight issues with the brakes & with little to know hesitation, he reached back out immediately to accommodate us with a vehicle swap by coming TO US. He was patient, considerate, professional, & all-around decent human being. My family & I will be back again when we need another vehicle!!

Your response

Thank you so much Robert. We stand behind all of our vehicles. Rest assured that we will provide the ultimate client support for any issues that may arise. Thank you for your patronage.



This was my first Turo experience and it has been amazing! This host went to GREAT lengths to make sure our trip was PERFECT! I cannot thank him enough. The pick up set up was super easy and Artis made sure I was 100% ready. He even connected my phone to the car for me and walked me through the options. He went above and beyond with a few things on my end that were unforeseen challenges and he floored me with his helpfulness and kindness! I highly recommend!!!!!

Your response

Thank you L C. We always want to make sure that our guests always feel confident that our vehicles and service is reliable and dependable. Thank you for being our guest.





Tristan June 5, 2024

Chrysler Town & Country 2015

Easy to book, pick up and drop off. Solid van that went 3,000 no problem

Your response

Thank you Tristan. We constantly maintain and service our vehicles to provide our clients with a worry and trouble free experience. Thank you for allowing us to host your trip.



I love the car quality, the pick up and drop off was perfect for me and the host Mr Artis was nice and patiently worked with me, being that it was my first time using this service. I definitely will be a returning customer.

Your response

Thank you Kristie and welcome to Turo. We are happy to read of your inaugural trip with us met the highest rating. We look forward to hosting your next trip.





Kia Sorento 2015

Great car. Runs well. Very nice and fast responding host. Look forward to renting again

Your response

Thank you Brandon. We strive to be ready and available whenever our guests are in need. We look forward to your return.



Thank you so much for an amazing vehicle and smooth safe ride. We will most definitely be driving with y'all again





Clarence April 24, 2024

Kia Sorento 2015

Great truck...

Your response

Thank you Clarence. We welcome your return.





Bert April 22, 2024

Chrysler Town & Country 2015

Awesome communication. Reliable car.

Your response

Thank you Bert. We look forward to your return.



Artis was a pleasure to work with. Great communication, easy pickup, and drop off. Comfortable ride. Will definitely recommend Artis to friends and family.

Your response

Thank you Scott for the recommendation. We will service all of your friends and family the same way we have provided service for you, thank you.





Ebony April 7, 2024

Chrysler Town & Country 2014

I definitely would use his services again. The whole process was very pleasant

Your response

Thank you so much Ebony. We look forward to your return.





Stephanie March 31, 2024

Chrysler Town & Country 2014

Artis is always communicative and easy to work with.

Your response

Thank you Stephanie for choosing us to be your hosts.





Spincer March 24, 2024

Kia Sorento 2015

Amazing car and host thank you so much for this rental

Your response

Thank you Spencer. It's our pleasure to be your host.



Bernard Basil March 12, 2024

Chrysler Town & Country 2014

The best host EVER! Very responsive and accommodating! I reside torent from anyone else!

Your response

Thank you Bernard. We strive to make every experience with us worry free.



Mercedes-Benz GLS-Class 2018

Artis is great, very professional and courteous. Car was clean and very nice. I had no problems whatsoever, I highly recommend him and I will if need be, use his services again when my car is in the shop.

Your response

Thank you Chef Don. We were happy to accommodate your travel needs while your vehicle was being repaired. We welcome your return.





Miguel February 27, 2024

Dodge Grand Caravan 2019

Great car and communication with Artis.

Your response

Thank you Miguel. We look forward to your return.





Renae February 24, 2024

Kia Sorento 2015

Artis was very helpful and car was great

Your response

Thank you Renae. We appreciate you trusting us with your travel needs.



This is my second time renting from this host and I will continue to use his service. The only con was catching a flat tire which caused me to end my trip sooner than I planned, but after speaking with the host, he reimbursed me for what I spent. He handles everything with care and professionalism which makes me trust him and his vehicles. Definitely my favorite host from Turo just bummed about the tire and experience which was horrible and scary but that was out of my control and the host control but the way he handled it is what makes me want to continue doing business with him .. FIVE STARS ALWAYS

Your response

Thank you Dominque. We were also bummed out after learning of your issue. We most certainly do not want you to incur any additional costs associated with our vehicle that is out of both our control. Please feel assured that we will do everything in our power to ensure a safe and dependable trip for you and your family.





Michael February 16, 2024

Chrysler Town & Country 2014

Great experience as usual. It's always a smooth and enjoyable ride in Artis vehicles.

Your response

Thank you Michael. It's our pleasure in hosting your travels.





Jessica February 12, 2024

Dodge Grand Caravan 2019

Host was great. Van was great.

Your response

Thank you Jessica. We look forward to hosting your next trip.





Jerome February 5, 2024

Dodge Grand Caravan 2019

Art was AMAZING! We had a minor issue on a late Friday night I sent Art a message and he call me instantly! He told me he was on his way and came and got everything together quickly and we enjoyed our family trip over the weekend. We will definitely be renting from Art again! We highly recommend him!

Your response

Thank you Jerome. We appreciate the chance to host your family's road trip. It is the utmost importance to us, to stand behind our service. Your confidence in our service will always be backed by our commitment to your patronage.





Vallee January 31, 2024

Jeep Compass 2015

He's the best hands down

Your response

Thank you so much Vallee. We appreciate you allowing us to be your hosts.





Noah January 29, 2024

Chrysler Town & Country 2013

Always a pleasure working with my friend Art

Your response

Thank you Noah, for trusting us with your transportation needs.





Shanta January 15, 2024

Kia Sorento 2019

This is by far the easiest rental I've had since I been on turo. Great truck didn't want to return it lol will most definitely rent again

Your response

Thanks so much Shanta. I am happy to read that all exceeded your expectations. You were an outstanding guest and we look forward to hosting your next trip.