

Reviews

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RATINGS AND REVIEWS: LAST 365 DAYS

4.91 ★ overall ratings

Ratings (233)

5 stars	73%
4 stars	5%
3 stars	0%
2 stars	0%
1 star	0%
Not rated	21%

OVERALL QUALITY

Average ratings from guests for the following categories:

Convenience 5.0 ★

Maintenance 4.8 ★

Cleanliness 5.0 ★

Accuracy 4.9 ★

Communication 5.0 ★



Melissa September 28, 2023

Chrysler Town & Country 2014

Everything was great would highly recommend and will be renting again in the future

Your response

Thank you for the recommendation Melissa. We look forward to hosting your next trip.



Dominique October 8, 2023

Chrysler Town & Country 2013

I just want to thank you so much again for the opportunity to use your vehicle. This was my first time using and you made it beyond easy. The car was clean and pick up and drop off was straight forward.

Your response

Thank you Dominique for choosing us for your 1st experience with Turo. It is awesome to read that your experience with us received top level reviews. We look forward to hosting your next trip and welcome to the Turo community.



Damon September 28, 2023

Chrysler Town & Country 2013

Drove well, reliable and excellent service from the owner!

Your response

Thank you Damon. We look forward to your return visit.



Nicholas September 25, 2023

Chrysler Town & Country 2013



Jasmine September 20, 2023

Chrysler Town & Country 2013

Vehicle is very clean, great communication, and customer service.

Your response

Thank you Jasmine. It is great to know that you enjoyed the vehicle. We strive to always be courteous and professional as well as make sure that the vehicle is clean, reliable and dependable for our guests. We welcome your return visit.



Jeffrey September 1, 2023

Dodge Grand Caravan 2019



Jeff August 28, 2023

Chrysler Town & Country 2014

I rent from Art every road trip! The rental pick up/drop off process is so easy and the vehicles are always clean and dependable. Can't recommend Art enough!!

Your response

Thank you Jeff for you continued trust in us for your travel needs. We strive to provide you a quality vehicle every time you need our services.



Shahinur August 31, 2023

Chrysler Town & Country 2013

Clean van, drives great, go ahead and book it!

Your response

Thank you Shahinur. We look forward to your return.



Deanna October 2, 2023

Chrysler Town & Country 2013



Christina August 14, 2023

Chrysler Town & Country 2013

Trip went very smoothly. Artis had great communication and service. Pick and drop off couldn't have been easier. Clean and dependable minivan. Highly recommended!!! Thank you for a great experience :)

Your response

Thank you Christina for your review and recommendation. We are happy to read that you had a great travel experience. We look forward to your return.



Ashley August 11, 2023

Chrysler Town & Country 2013

Smooth ride. Super clean and easy to access. Easy communication.

Your response

Thank you Ashley for being a great guest.



LeeAnn July 7, 2023

Chrysler Town & Country 2013

Artemis was great. The van was exactly what we needed and it served us well. We needed to check in multiple times and he talked us through features on the vehicle and answered our questions in real time. Could not ask for better service. Will definitely use him again when we are in the area.

Your response

Thank you LeeAnn. We are happy to read that the van suited you purpose. It was my pleasure to assist you and to be able to answer all of your questions. We look forward to hosting you again.



Ryan April 27, 2023

Mercedes-Benz GLS-Class 2018

So let's start with the vehicle because that's why you come to turo right? The location for pick up was super easy and accessible. Right on a main road we'll light area. Pick up was super easy, the care was very clean and well maintained no noises good tires, clean windows etc. I got the vehicle for space and it was spacious as with 7 seats. Easy drive and it's a head turner. But let's talk about Artis because he's part of the experience as well right? He has the vehicle ready for pick we'll on time, clean and gassed up, any question I had he was able to answer. When ever I called he was available he also offered to arrange transportation for me if needed from vehicle drop off. I will definitely rent from him again next time I'm in town!

Your response

Thank you Ryan. We strive to make all of our guest's experiences quick, easy and contactless as well as we want to make sure that our guests enjoys working with us. Your review confirms that our efforts are being appreciated. We welcome you back to Detroit and look forward to supplying your transportation needs.



Cynthia April 16, 2023

Dodge Grand Caravan 2019

Artis was absolutely amazing to deal with! We drove the van all the way to Panama City beach Florida, straight and it was amazing! No issues at all! We will definitely rent from Artis again. Hey Artis, you should get a Pacifica, I hear their really nice too 😊. Thank you again!

Your response

Thank you Cynthia. I am happy to read that all went well on your Florida trip. I like Pacificas also. I will look into that vehicle.



Kimberly February 21, 2023

Chrysler Town & Country 2013

Was one of the best host I have had. Every time I needed to extend he responded quickly. The van also has great features. You will not go wrong if you rent with Artis

Your response

Kimberly, thank you for your review. It is always great to read that you enjoy our service and the vehicle. We strive to provide a professional experience for our guests. We look forward to your next trip with us.



JC February 10, 2023

Chrysler Town & Country 2013

Great car great price great service

Your response

Thank you for your review, JC. It would be great to host you again. We look forward to your next trip with us.

Our vehicle sharing business has garnered an impressive average of 4.91-star reviews from satisfied customers. This high rating reflects the exceptional quality and service provided by our company. Guests consistently praise our car sharing service for its convenience, reliability, and affordability. They appreciate the ease of booking, the well-maintained vehicles, and the punctual and friendly service. Additionally, our commitment to detail has earned us positive recognition from guests. Overall, our vehicle sharing business has established a stellar reputation for its top-notch service, customer satisfaction, as well as company recognized All-Star Host Status, making our company a preferred choice for those in need of reliable transportation.